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Cyber Spot

Frequently Asked Questions

1. What is Cyber Spot?

Cyber Spot is a municipal high-speed wireless or Wi-Fi network, provided by the City of St. Cloud as a free public service to residents, businesses and visitors within the city limits of St. Cloud, FL.

2. Where in St. Cloud is Cyber Spot available?

Cyber Spot covers the entire city limits of St. Cloud, FL (15 square miles) providing free Internet service to anyone within the City limits.

3. If I don't live within the city limits of St. Cloud will I be able to use the Cyber Spot service?

Cyber Spot is provided and paid for by the City of St. Cloud, so the service is not designed to expand beyond the city limits. If you do not live in the city limits but are close to the city you may be able to get a signal at home. However, the quality of your signal or your ability to get one is not guaranteed and the service will not be supported outside the city limits.

4. What do I need to access Cyber Spot?

You will need one of the following devices:

- A Wi-Fi enabled computer
- A Wi-Fi enabled handheld device (PocketPC or Palm)
- A Wi-Fi enabled phone

If your device is not already Wi-Fi enabled, you can contact your local computer store or buy a Wi-Fi card.

5. I'm not very familiar with computers, is there someone I can call that will come to my house to get me setup?

Yes, while this is not a service of the city there will be referral information available to companies that are familiar with Cyber Spot and for a fee which you will be responsible for, that will come to your home on a service call to help you with any technical or equipment needs.

If you need more answers...

Call us and we'll come to you!

We are mobile and we'll quickly arrive on-site to assess your specific needs. Then we will deliver the perfect solution to get you connected, guaranteed! Ask for our special \$20 site survey! Sunshine PC Solutions is your "local" source connecting you to Cyber Spot.



Wi-Fi History in the Making!

St. Cloud has made history with becoming the first city in America to offer Free wireless Internet access to all of its citizens within the city limits. Sunshine PC Solutions has been supporting "Cyber Spot" and St. Cloud since day one. We have been working closely with the city and its citizens and we have a complete understanding about all of the different challenges for getting you connected to "Cyber Spot". Sunshine PC Solutions has the experience, knowledge and the right equipment to help get you connected wirelessly. Let us get you "unplugged", call (321) 443-6134.

